

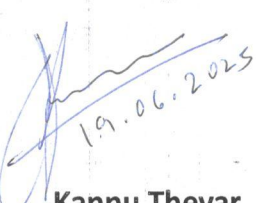
To,  
Techgyan

We are pleased to write this letter of recommendation for **Techgyan**, who recently delivered a customized **SharePoint List-based Ticketing System** for our organization, **Aayu Systems**.

From the outset, Techgyan demonstrated a deep understanding of our requirements and provided a solution that was not only technically sound but also user-friendly and scalable. The system integrates seamlessly with **Power Automate** and **Email**, enabling efficient ticket tracking, automated workflows, and timely notifications — all of which have significantly improved our internal support processes. Throughout the project, the Techgyan team was highly professional, responsive, and proactive in addressing our feedback. Their ability to translate our business needs into a robust technical solution was commendable. The implementation was smooth, and the post-deployment support has been excellent.

We highly recommend Techgyan to any organization seeking reliable and innovative Microsoft 365 and SharePoint solutions. Their expertise, commitment to quality, and customer-centric approach make them a valuable technology partner.

Sincerely,



19.06.2025

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